

# **Welcome to Summer Camp!!!**

We would like to welcome you and thank you for joining the TNT Family! We are excited for the opportunity to get to know your child and partner with you in their character development journey!

This welcome letter will give you an outline of what to expect in our Summer Camp. This includes what supplies we would like you to bring to ensure your child's transition to this program is as seamless as possible. This is a very busy, yet fun learning environment and we are looking forward to building a strong relationship with each child and can't wait to help them on their individual character development journey.

#### What to Bring for your Child to be Successful at Summer Camp:

- All Food (Some trips will require lunch to be purchased on the trip ie. Wake Island)
- Backpack
- Water Bottle (Kids need to bring a water bottle EVERYDAY, please leave an extra bottle at the center)
- Swim Suit, Towel, Sunscreen
- Life Jacket: (Required for Wake Island and any Swimming Field Trips)
- Flip Flops & Close-toed shoes
- Extra Change of Clothes
- Bike & Helmet (As well as at least one correctly sized spare tube) <u>Advanced Calendar</u>
   Only
- Roller Skates, Bike, Scooter or Skateboard (Knee and Elbow pads Encouraged)

#### **Emergency Backpack**

All Campers need to leave an Emergency Backpack at the center that contains the following items in addition to bringing these items everyday. A spare; Water Bottle, Swim Suit, Towel, Sunscreen, Change of Clothes, Flip Flops and Closed Toed Shoes. This backpack is intended to be used as a backup in case of emergencies where supplies are not brought for the day. If children do not bring the appropriate supplies for a trip and they do not have an emergency bag, they will not be able to participate in the activities that require them for the day as we will not be providing backup supplies at this time.



## **Optional Supplies**

-Any additional supplies your child would like to bring for an activity that are in line with the activities of the day ie: Nerf Blasters, Sports Supplies, etc..(please do not bring toys ie: Pokemon cards, Dolls, Electronics)

-Additional Funds to spend on trips(this is in addition to the amount that is sent for lunch)

#### **Drop Off and Pick Up Times**

All campers must be checked in and out of camp everyday by an authorized adult. Missing signatures can result in a \$150 fine to our center from the state. Only adults can sign their child in, regardless of age. Under no circumstances may children sign themselves in or out.

Campers must arrive at the center <u>no less than 30 minutes before departure times.</u> If campers arrive after we have left for a field trip we are not responsible for providing care to that child until we have returned from our trip. Parents are responsible for ensuring their child arrives on time daily. Departure and Return times will be posted to the updated calendars provided at Orientation. Campers may be picked up anytime after we have returned to the center from our trip. Children will not be released during transport. If we are running late on any trip for any reason, we will message our families through Brightwheel with an updated return time.

Every skatepark/water slide day and many other days throughout summer, we will be blocking off the parking lot with orange temporary construction fencing. If the fencing is up, please use the curbside parking to conduct drop off and pick up. If the fencing is down you are welcome to pull through the pick up loop and use it as intended. As always, safety is our number one priority. Please help us ensure your children have smooth and safe transitions to and from our program.

Everything that you bring into the classroom must be labeled with your child's first and last name so we can be sure that your child's belongings get home to you. We do not guarantee safe return of any unlabeled items. We have many children with the same clothing. Please help us by making these labels easy to read and locate.

#### Please check lost and found for any missing items.

\*We have an ongoing fundraiser with Mabels Labels in order to provide our families quality labels and raise funds for our classrooms at the same time. If you are interested in using these labels please reach out to a member of our Admin Team.



## **Brightwheel**

We pride ourselves on offering a very high level of communication between parents and teachers. By enrolling in our program, each family is committing to downloading and monitoring their child's Brightwheel account. Brightwheel is an all inclusive app that allows for parents and teachers to communicate instantly. It is the digital version of your child's daily report. Your digital feed will include updates on activities, food, skills learned, daily accomplishments, progress reports and so much more!

# We use Brightwheel as our main communication tool with all families enrolled in any of TNT <u>Kidz Center's programs.</u>

Additionally, all payments are processed through Brightwheel. Depending on your program, a monthly tuition will be added to your account in accordance with your signed tuition agreement. Statements will be sent 5 days before your tuition is due. Regardless of how you choose to pay your tuition, all charges and statements will be processed through Brightwheel. We ask that you enter in a payment method via Brightwheel regardless of your first choice payment method in the event that tuition is late.

By enrolling your child in our program you understand that 99.9% of all communication will be done through the Brightwheel App. At this time, this App allows us to offer the most personalized communication to each family for the size and scope of our programs. Brightwheel offers each family the opportunity to directly message any and all teachers your child interacts with daily including the Admin team. Any and all questions or concerns that cannot be answered at pick up/drop off should be directed through the App. Our team is constantly monitoring the messages we receive from all of our families and often responds in minutes during business hours.

## **Expectations for Summer Campers**

Children enrolled in Summer Camp are expected to meet the following developmental milestones in order for them to be successful and get the most out of the program.

#### Students in this class have the ability to:

- Cooperate and share
- Understand the concept of space
- Read age-appropriate books



- Understand commands that have 3 separate instructions
- Explain objects and their use
- Understand the concept of numbers and time
- Know their right and left hands
- Dress themselves and tie their own shoes
- Feed themselves and monitor their own hydration level.
- Use the restroom completely independently
- Pack and Carry all of their belongings
- Use TNT's conflict management system(outlined in detail below)
- Show respect for teachers, students and parents at all times
- Execute 1st time listening on all Field Trips
- Know and understand school rules and expectations at all times
- Regulate their emotions
- Effectively communicate with students and teachers

## **Appropriate Clothing**

Because children are naturally curious and children learn by exploring their environments through their senses, it is important to remember that they will get messy! Please be sure to dress your child in weather appropriate clothing that you do not mind getting dirty. Please always send your child with at least one extra pair of clothes.

# **Injuries/Incident Reports**

This is an extremely active and high energy program. Injuries are going to happen. When an injury occurs, we do our best to report every injury to parents either via Brightwheel or a physical form. If there are any injuries that happen above the shoulders, we will call home as needed and write a physical Incident Report. Depending on the severity of other bodily injuries, we will call home when necessary. We will not call home for minor scrapes, cuts and bruises. We also try our best to update injuries on each child's Brightwheel profile. This usually includes a description and photo of the injury. On occasion, children have slipped or tripped and quickly continued playing without showing signs of discomfort or pain. If your child goes home with an injury that was not reported/documented, please let us know so we can document it and make sure it is handled appropriately.

# **TNT's Conflict Management System**

At TNT we use a 3 step approach that allows students the opportunity to handle conflict in a healthy and consistent way. The steps are outlined below.



Step 1. **Talk to the other student and kindly verbalize how you feel**. If this resolves the problem then students stop at Step 1 and return to play.

Step 2. Ask a teacher for help by calmly relaying the details of the situation. 99.9% of all problems are solved in a positive manner by utilizing Step 1 and 2. If the problem is still not resolved after Step 2, then proceed to Step 3.

Step 3. Ask to speak to a member of the Admin Team (Emily, Kyle, Erica, Mel).

When students use these steps it allows them to build confidence and gain independence while navigating communication challenges in a healthy way.

#### **Illnesses/Health**

Please take personal responsibility for your campers health. Please accurately fill out the Health Check when you check in your child everyday. Failure to do so can inhibit your child's ability to attend. If your child is experiencing any illness symptoms, please be proactive in keeping them home as well as contacting us immediately. We are not able to offer credits or refunds of any kind related to Covid or illnesses of any kind.

#### Rates & Fees

All payments will be automatically charged to the card on file every Friday for the upcoming week of camp.

All Payments are non-negotiable and non-refundable. We are no longer able to credit absences of any kind.

See terms and conditions for more details regarding billing.

# Pricing for weekly tuition includes the following;

All Field Trips and Activities(Additional Funds Required for lunches on some field trips; Wake Island)

## Field Trips

Campers who are not tall enough enough to participate in the Aqua Park(48in) will be doing beach play and other activities on Wake Island Days.



\*All Field Trips are subject to change for any reason. We are going to do our best to stick to the Calendars. In the past, we have had to make very few changes to trips. If unforeseen circumstances force us to change our Calendars for any reason, we will do our very best to adjust on the fly and bring the same level of energy and fun regardless of where or what we are doing\*

## **Parents Code of Conduct and Communication Requirements**

We greatly respect each of our families and their roles as parents to our students. We strongly believe it is each family's right and responsibility to choose what they believe is best for their children. Please understand that this encompasses a wide variety of beliefs and we do our best to provide an environment where each family is given the space and respect to make their choices. By choosing to enroll your child in our program, you understand that you are entering into a partnership with us and respect the role we have in your child's life. With this in mind, we pledge to speak and communicate to our families with grace and understanding. Likewise, we ask that our families also communicate to us with grace and understanding. We understand that certain situations surrounding your children can be frustrating. Please remember that we are on your team and only want the best for all of our students.

With this being said, it is completely unacceptable for parents/guardians to yell or curse at us or our team. If this is occurring we will ask you to leave the center immediately and terminate the relationship. Please communicate any concerns to our team and us with grace and understanding. We are happy to work with our families to make sure each of our students are thriving. We are constantly making adjustments and improvements to our programs. We are not perfect and do not claim to be. We are our own biggest critics and are constantly looking for ways to improve and how to implement them.

# **Dangerous Behaviors/Separation**

It is our responsibility to ensure the safety of all children who enter our classrooms. We require a very high level of self discipline and personal responsibility for each student. This is the only way we are able to do all of the crazy trips and activities in a safe manner. If disciplinary incidents arise, we will communicate them to parents immediately as appropriate or at the end of the day. While we do our best to redirect challenging behaviors, there are situations where a child may need a more individualized approach to tackling their challenging behavior. If a child is struggling with challenging behaviors for a prolonged period of time without making progress, we are committed to working with each family to find additional resources needed to help that child. Some of those may include a different program that can offer individualized care. We are not an individualized care based center. We are not offering one on one care to any individual child for a prolonged period of time. We reserve the right to dismiss any student from our program at any time in order to maintain the safety and quality of our program. We ask that all students treat other students and teachers with respect. We are all on the same team working towards accomplishing the same goal (having the most FUN possible and Learning!).